

# Financial wellbeing – managing the key risks

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Driving financial wellbeing



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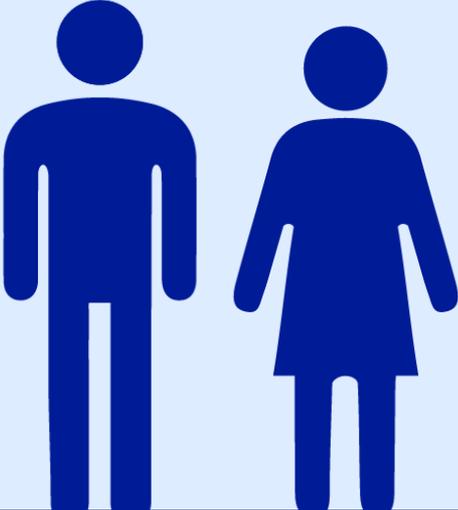
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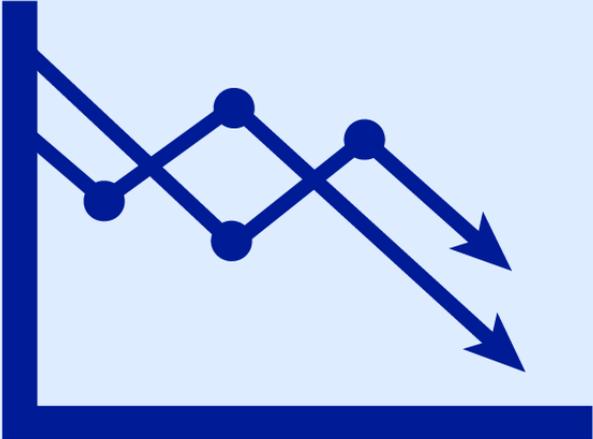
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# Poor financial wellbeing is not just .....

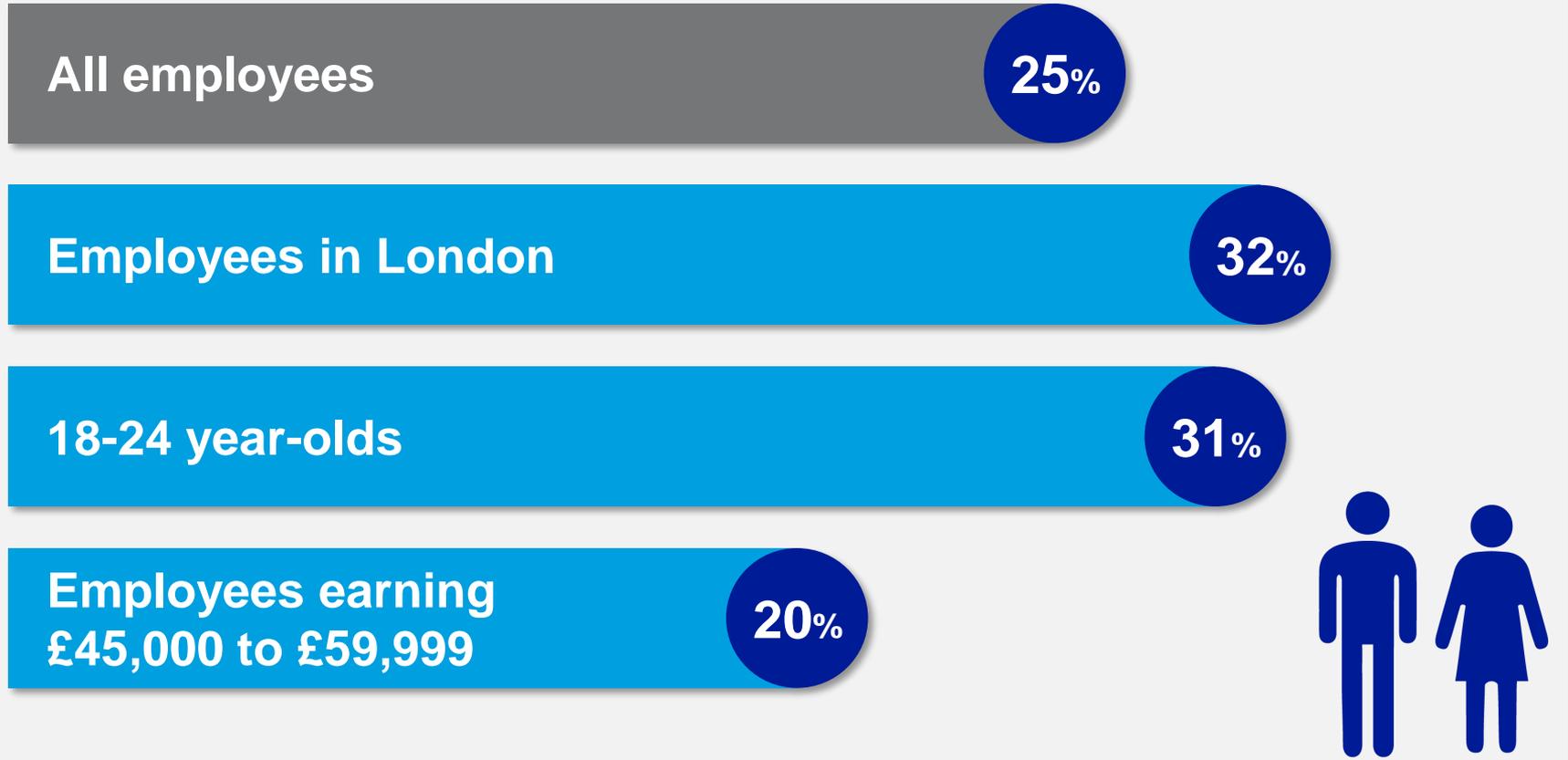


Bad for them



It's bad for business

# CIPD research shows.....



Source: CIPD/ Close Brothers research Financial wellbeing in the Workplace January 2017

# Who needs help?

Approaching retirement

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Divorce

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Dealing with relatives in care/  
their estate

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Debt

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Choosing investments

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Protecting family

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Pension savings plan

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Mortgages

# Full financial wellbeing

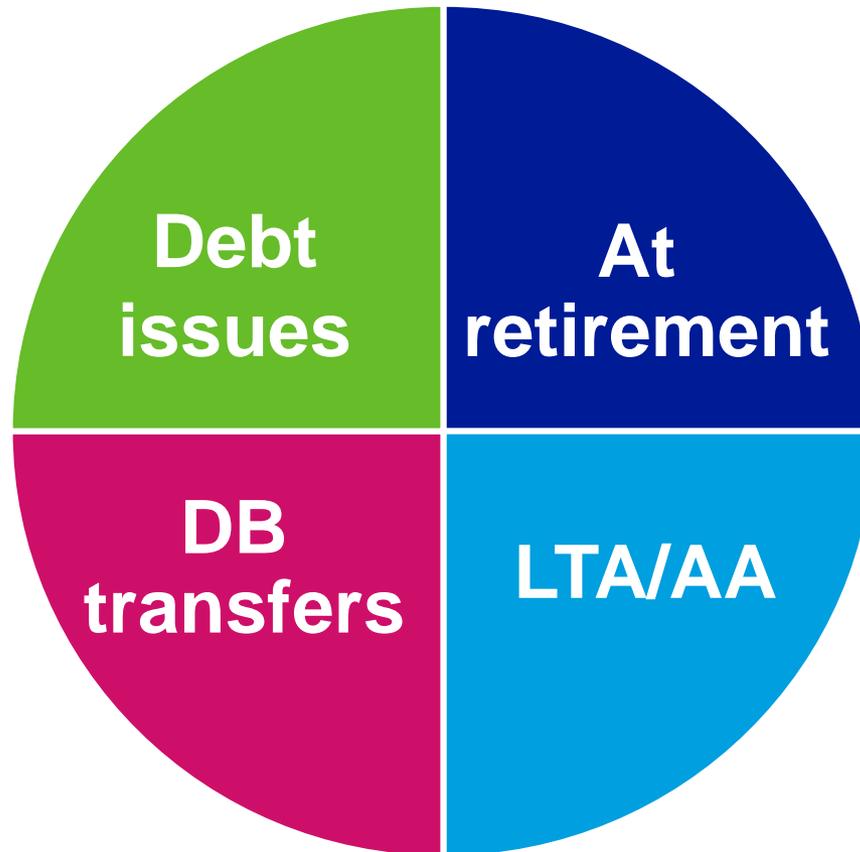
“ Hire to retire financial education and access to advice and implementation”

# Starting point



“ The dumbbell approach ”

# At minimum – biggest risks



# Retirement is just much more complex

What income  
do you  
want?

But...  
you don't  
want to run  
out of money

Do you have  
enough  
money -  
what risk are  
you willing to  
take?

Do you want  
to leave a  
tax-free  
legacy?

# What income do you want in retirement?

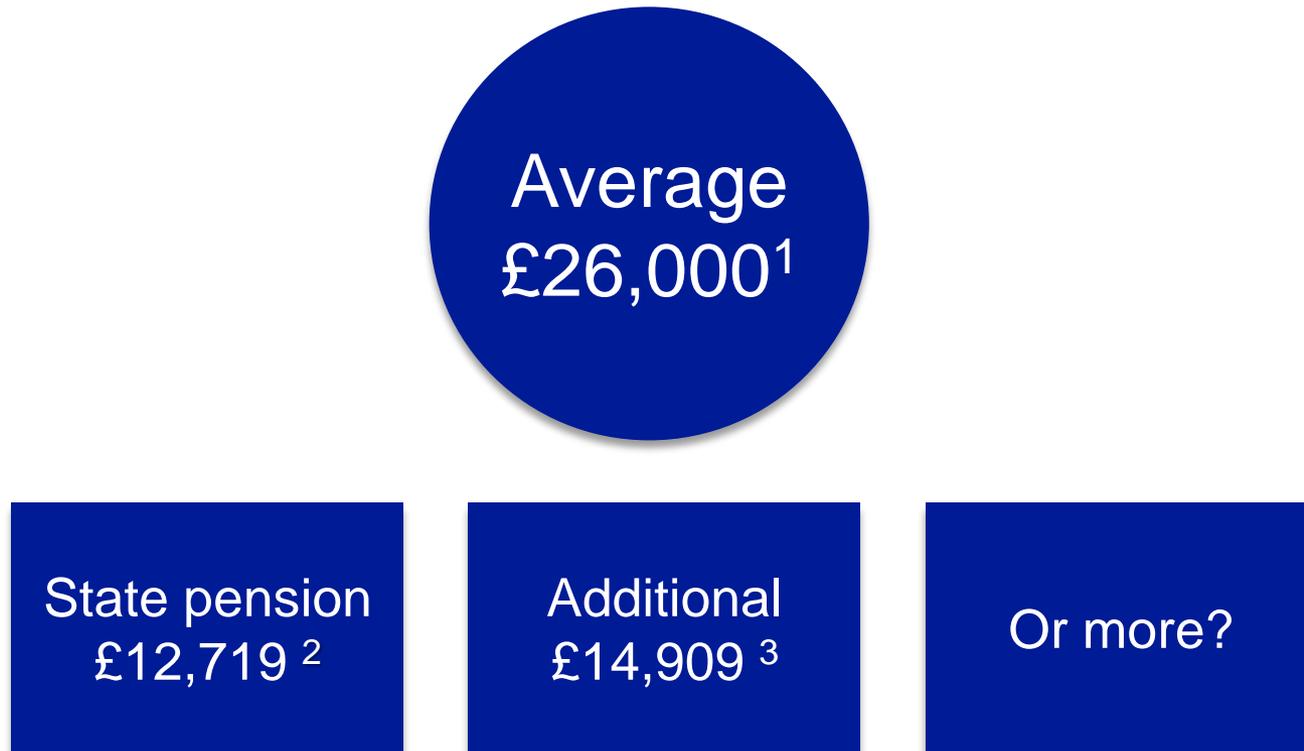
A  
£12,719

B  
£26,000

C  
£36,000

D  
More

# Annual income needed in retirement



Source & assumptions:

1. Which research April 2017

2. State pension is currently £122.30 per week (if you qualify for it before 6 April 2016). Assumed two state pensions are received and shortfall covered by one person

3. Assumed 20% tax paid over £11,500 personal allowance

# When do you want your income to stop?

A  
85

B  
95

C  
Higher

D  
?

# How could you get there?

## Capital required



Source & assumptions: Close Brothers Intelligent Retirement modeller  
Taking income from 65

A & B - Based on the Median Case – 50% percentile of expected outcome for a Balanced portfolio

C & D - Based on the Lower Case – 90% percentile of expected outcome for a Balanced portfolio

# Decisions at retirement – a solution

## Best practice

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- Pension engagement for all
- 10 - 5 years from retirement
- 12 months pre-retirement
- Access to advice prior to accessing pension

## At minimum

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- Accessible retirement income/ pension saver modeller
- Communication on pension freedoms
- ‘Top tips’ on where to find suitable advice
- ‘Top tips’ on avoiding fraud
- Only allow transfers to suitable investment products/ provider
- Check individuals have received advice

# DB transfers – the problem

Morning Simon,

I was put in contact with Close Bros through our HR Director who mentioned that you were able to conduct DB – DC transfers.

My situation is as follows:

Armed Forces service to 2001 – preserved pension kicks in Aug this year age 55.

2001 – 2007 working at current employer on a DB pension scheme closed in 2007 to any new accruals.

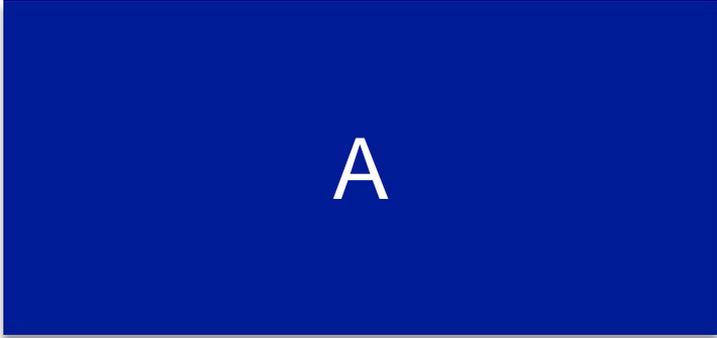
2007 – 2016 DC pension at current employer but stopped further contributions in March 16 to enable me to take fixed protection 2016.

DB pension retirement age 60 without actuarial reduction ran from 2001 – 2003 from 2003-2007 age was increased to 65. I could take the pension at 60 but with a significant actuarial reduction on the 2<sup>nd</sup> part.

Aware of the high DFTV valuations I asked for a quote for transfer which was supplied on 5<sup>th</sup> of 21<sup>st</sup> and is valid for 3 months from then i.e. must be completed by 21<sup>st</sup> May. The quote looks v attractive as it allows increased flexibility and opportunity for earlier retirement and gives option to pay on year which should be early. My Armed Forces pension was last valued at 16,700 pa from this Aug and with my DB and DC valuations I find myself around the £1.25m LTA limit albeit the delay in my transacting the transfer is due to a long awaited assessment of the calculation of my Forces pension which is due now. Given my situation and the fact I also have a significant ISA holding and have no mortgage on the house, I'm confident that the transfer of DB to DC is right for me and at minimal risk given my overall situation. I conduct all my own investment decisions and am happy to do so in retirement following a move into drawdown but I'm aware that for the transfer to go ahead I need to have a degree of due diligence carried out by an IFA and require a signed declaration to that effect.

Could you please provide me with a quote for conducting the transfer, recognising that I don't require investment advice simply the due diligence element. A colleague and friend has also determined to transfer his DB to DC, so there would potentially be two of us subject to the right T's and C's.

# Pension decisions – the risk



A

£7,981  
annual income



B

£175,203  
CETV

# DB transfers – a solution

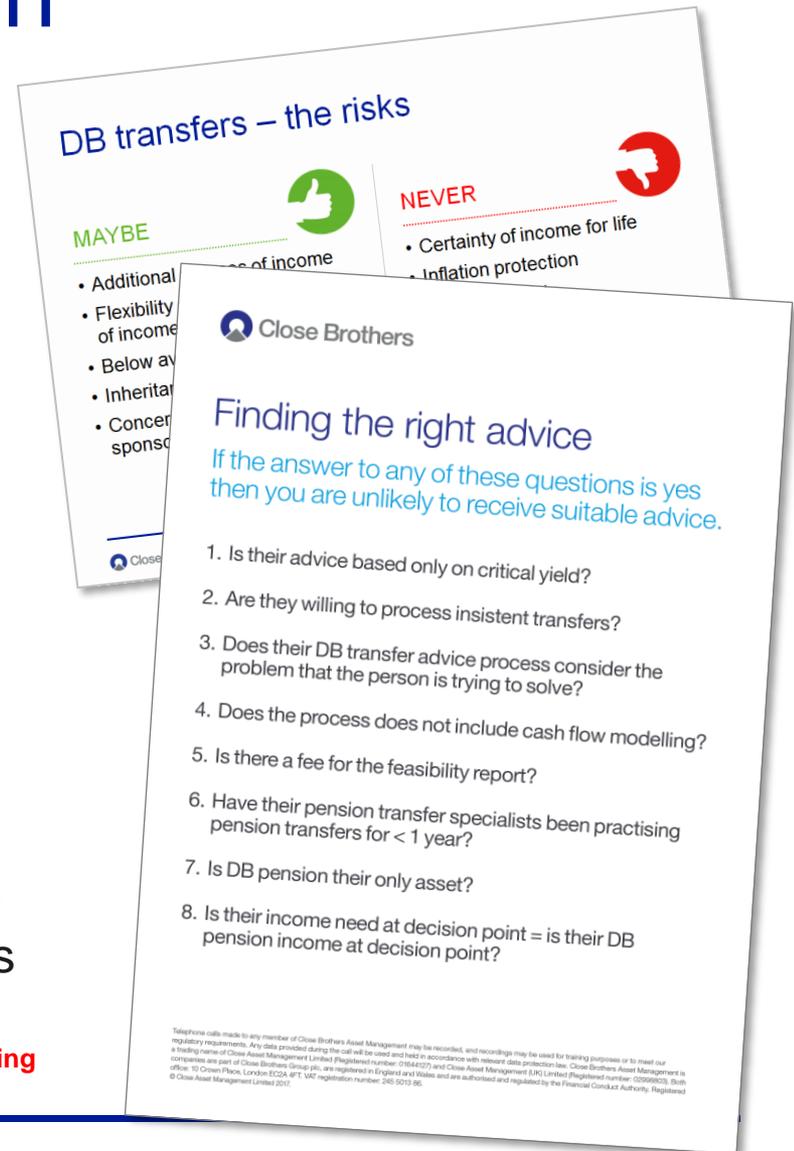
## Best practice

- Seminar/ webinar
- Access to selected DB pension transfer advice service

## At minimum

- ‘Top tips’ on where to find suitable advice
- ‘Top tips’ on avoiding fraud
- Only allow transfers to suitable investment products/ provider
- Check individuals have received advice
- What is your position if you know the advice was no? – Do not process insistent transfers

**DB Transfers are usually only suitable in most cases for individuals with existing sources of suitable retirement income outside their DB pension.**



# Lifetime/ annual allowances – the risk

You have communicated the reduced limits



You have reduced annual contributions to £10,000



You have provided a cash alternative



**Problem solved?**



# Lifetime / Annual allowances – the risks

Lifetime

Choice:

- Restrict benefits?
- Pay tax charge?

Annual

What are they doing  
instead to save for  
retirement?

# Annual Allowance – the next 10 years....



**Emma**

- Earnings £100,000 pa
- DC pension 5% employee, 15% employer
- Total contributions £20,000 pa

**£294,352**



**James**

- Earnings £210,000 pa
- Same DC pension
- Limit contributions £10,000 pa
- £10,000 cash alternative

**£122,646**

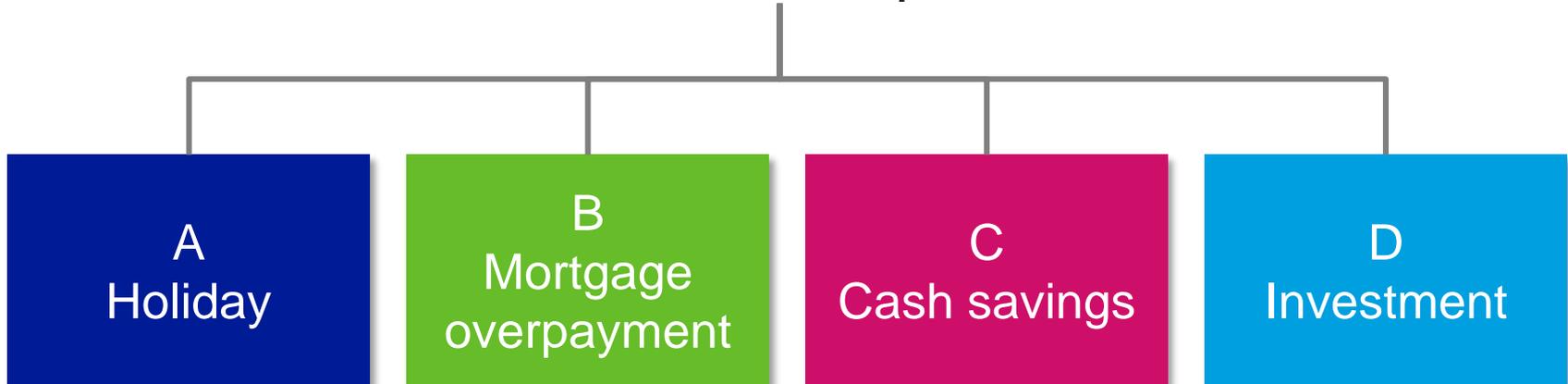
**42% less**  
(£171,706)

Assuming growth at 4% per annum over a 10 year period

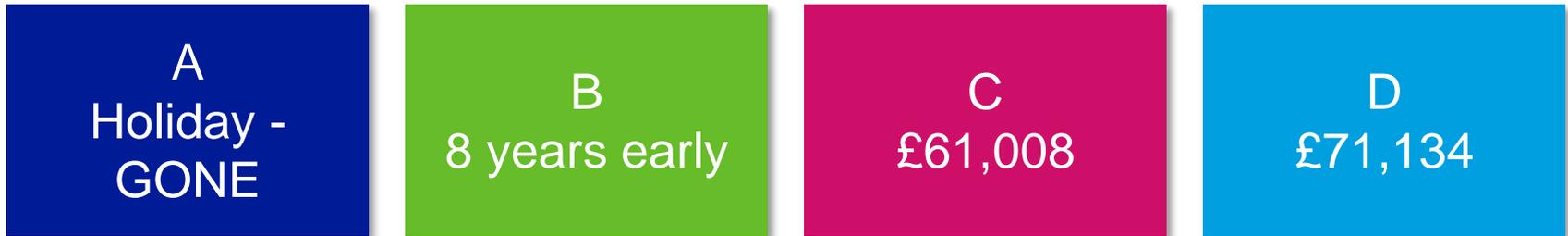
# What could James do instead?



£5,800 net pa



# What does James do instead?



Which is going to help him prepare for retirement?

**How does that compare to Emma?**

£171,706 savings gap over 10 years

#### Assumptions

- 1 - £150,000 repayment mortgage , 20 year remaining, 3.5% interest, overpayment £5,800pa – 8 years 7 months
- 2 - £5,800 saved over a 10 year period earning 1% per annum
- 3 - £5,800 saved over a 10 year period earning 4% per annum

# Lifetime/ annual allowances – a solution

1. Annual education to capture those potentially affected/ approaching these limits/ all employees
2. Education addresses
  - Limit and tax impact
  - Example showing who is potentially impacted/ valuing pensions
  - Protections available
  - Alternative investments to pensions – for cash alternatives and retirement income planning
  - Includes how to assess attitude to risk
3. Access to 121 advice

# Managing debt – the issue



- Knowing the difference
- Managing debt
- Knowing where to go to get help

# Managing debt – a solution

## Crippling debt

- EAP
- Debt counselling
- Bankruptcy

## Debt as part of normal life

- Education
  - How much?
  - Where to get a loan/ where not to
  - Mortgages/ remortgages
  - Regular reviews
  - Changing provider

# Financial wellbeing – summary

## Best practice – 7 steps to financial wellbeing

1. Have a strategy

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2. Communicate your strategy

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3. Ideally have a programme that includes all workers

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4. If not, start with key risk areas

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5. Then introduce the areas of biggest impact

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6. Measure the starting point and impact

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7. Refine plan over time





# Close Brothers

Driving improved  
financial wellbeing  
for over 45 years

End to end  
solutions:  
Education  
Advice  
Investments



Financial education from hire to retire

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