

Legal & Bereavement Services for Employers

Supporting your people at every stage of life



Affordable legal services
Professional bereavement support
Grief & bereavement training



Complete Legal & Bereavement Support for Your People

Established in 2015, Adroit Legal Services is a complete benefits package provider to major employers throughout the UK.

Connecting employees and customers with quality-assured private client legal services and practical and emotional bereavement support, Adroit helps your people to navigate life's challenges and milestones knowing that their family is cared for, their interests protected and wellbeing enhanced.

With happier, well-supported people, client organisations enjoy excellent reputations as knowledgeable, caring and in-touch employers and service providers.

Practical help when the people that matter to you need it the most

- Tried & tested, quality-assured & monitored legal specialists
- Discounted legal services & free consultations
- Fast response times & accessible points of contact
- UK-wide, including Channel Islands & Isle of Man
- Engagement support to get the most out of your package



The National Bereavement Service

Sister company of Adroit Legal Services, the not-for-profit National Bereavement Service provides bespoke practical and emotional support for bereaved people.

Every bereavement is different. Whatever situation they may be facing, help from the NBS will guide your people through the practical aspects of dealing with a death, explaining what to expect and what happens next, as well as sourcing emotional support that may be needed.

Led by professional advisors with lived experience, employee and customer bereavement support is a valuable resource at what may be the most challenging time of someone's life.

Help, guidance & support after someone has died

- The steps to take after a bereavement
- Finding a funeral director & paying for a funeral
- Understanding the probate process
- Dedicated free helplines
- Professional grief & bereavement training



Tailored Packages to Support Your People

Benefits packages by Adroit Legal Services and the National Bereavement Service are created to suit the needs of your organisation.

From dedicated helplines to co-branded microsites, discounted Will writing and accessible legal services wherever they are in the UK, your people will be supported by trusted and experienced professionals while your organisation benefits from clear, structured pricing and value-add support.

Our services & packages include:

Legal services

- UK-wide legal services
- Discounted Will writing
- Free Will reviews
- Free initial 'no obligation' consultations
- Complete private client offer, including probate, divorce & family, conveyancing, litigation & immigration services
- Fully vetted, monitored & quality-assured legal panel
- Single point of contact
- Co-branded microsite & dedicated 0800 phone number

Counselling package

- Optional counselling service
- Additional telephone bereavement support
- Face-to-face or virtual support & counselling if required
- Signposting to wider health, government & charity organisations
- Complete package with clear monthly pricing

Bereavement services

- Bereavement advisors with lived personal & professional experience
- Practical steps to take when someone dies
- Guidance through the probate process
- Funeral arrangements & bereavement benefits
- Emotional support
- Support in any circumstances, including suicide or unlawful death
- Unbiased, independent & empathetic support & signposting
- Online chat facility & Employer Toolkit, including employer bereavement booklet & bereavement policy template

Engagement support

- Monthly management information
- Co-branded or white-labelled digital and/or printed literature
- Regular webinars
- On-site events & pop-ups
- Content marketing & social media calendar
- Colleague case studies
- Stakeholder presentations and/or webinar video recordings
- Joint PR opportunities & support

Bereavement training

- Understanding what to do when someone dies
- How to help someone who is grieving or bereaved
- Helping you support people more effectively & sensitively
- Communicating with bereaved people as part of your job
- Co-branded, interactive training sessions for your people
- Training suitable for everyone, from leadership & HR teams to staff & volunteers
- Support with creating & putting in place bereavement policies
- Delivered online or face-to-face

Companies we work with

Adroit's services are available as employee and customer benefits to hundreds of thousands of people across the UK, working with organisations of all shapes and sizes.

Making a lasting, positive impact for UK organisations

National retailer

A complete benefits package including bereavement support and access to quality, discounted legal services.

Services delivered using a combination of digital, print and face-to-face communication, identifying members of the workforce most likely to need support and distributing targeted communications to those people.

How did we help? In 2020, over 3,000 employees saved more than £150,000 in legal fees. An exclusive funeral planning service resulted in a combined total saving for employees of over £180,000.

Major insurer

Enhanced bereavement support services with additional guidance and legal expertise as required.

Close collaboration with the client team delivered specialist telephone support for bereaved next of kin during a claims process, with 'touch points' integrated throughout the customer journey.

How did we help? In the first year of launch, we assisted more than 500 customers with practical help and guidance following a bereavement.

A bespoke counselling service now adds further value to customers, with engagement driven through tailored PR, comms and content.



Testimonials

- “ Their work goes far beyond bereavement guidance in their efforts to support our patients, medical team and supporters. Their guidance is both free and impartial with the client's best interests at the very heart of what they do, as well as supporting our free Will initiative across the country. Their nationwide coverage and their ability to act quickly compared to the majority coupled with their compassionate nature sets them apart, and we would have no hesitation in recommending them...They provide a caring yet professional service which aligns perfectly with our ethos and values as a UK charity. ”

Paula Chadwick
Chief Executive – Roy Castle Lung Cancer Foundation

- “ This suite of services now offers our Partners a comprehensive package when having to deal with legal matters, which aligns itself to our company's moral and ethical constitution. It is important to us that Partners are treated with delicacy and respect in their time of need, regardless of situation, and Adroit carry this out with diligence, dedication and care. They are not a pushy sales organisation - their aim is to help everyone, which is exactly what we were looking for. ”

Stacey MacDougall
Partner & Development Manager, Health & Wellbeing – John Lewis Partnership

- “ From initial discussions right through to launch, Adroit have provided professional advice, and supported in the roll-out of this benefit to our colleagues. With regular dialogue and a collaborative approach to providing an innovative communications plan for 2022, we know this benefit will go from strength to strength, to help our colleagues plan for their future and provide support when faced with some of life's most challenging moments. ”

Sophie Smith
HR Director – Aldi UK

To find out more about how our legal and bereavement packages will make a lasting and positive impact for your organisation:

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