

22 November 2018 – LONDON

Embracing innovation and technology for the future workforce





Horizon Scanning: Digital HR

Jon Ingham @joningham

Introduction

Jon Ingham

- Worked as International HR Director for Ernst & Young / EY
- Also as Head of HR Consulting at Penna and Director in Human Capital Consulting for Buck
- Now independent consultant, based in UK, working globally
- Focused on innovation in people and organisation strategy
- Co-author with Dave Ulrich of 'Building Better HR Departments'
- Author of 'The Social Organization'
- Contributor on reward to two ATD books on talent management

Innovation in Talent Management



Problems with Reward



How likely are employees to recommend your company to a friend based on its rewards package?

What we discovered in Bersin's first High-Impact Rewards survey is troubling: The NPS of employee rewards, which we calculated from more than 1,100 survey responses, was negative 15 (-15)

New Horizons

Digital HR

Digital Business Disruptive technologies

New business models Developing ecosystems Closer to customers Data and analytics **Future of Work** Disruptive technologies

New organization models Developing networks Closer to workers Data and analytics Future Workforce Disruptive technologies

New skill / time models Gigs / side hussles Personal flexibility Data and analytics

Teams, Communities and Networks



Teams, Communities and Networks

External orientation	Horizontal teams requiring deep collaboration. Variable pay based on team performance and individual's contribution to team	Networks of individuals cooperating with each other. Funding based on friendly competition between network members
Internal orientation	Simple groupings of people working largely individually. Main motivators base pay and functional progression	Communities cultivating relationships between members. Investments in things members are passionate about

Task focus, Extrinsic motivation Human focus, Intrinsic motivation

Pay Transparency

SETTING YOUR COLLEAGUE'S SALARY. EACH MONTH. USING AN APP.

August 23, 2018



In this app, we can rate each other on a daily basis on one score only: how you feel about your colleagues. The score you receive, and the revenue and costs of the company for that month, determine your monthly salary, which fluctuates monthly.

Best Fit Strategy



For More Information



THE SOCIAL ORGANIZATION

Developing employee connections and relationships for improved business performance

JON INGHAM



Jon Ingham jon@organization.social socialcapital.community linkedin.com/in/joningham

twitter.com/joningham

+44 7904 185134