AND THIS IS A REALITY...





















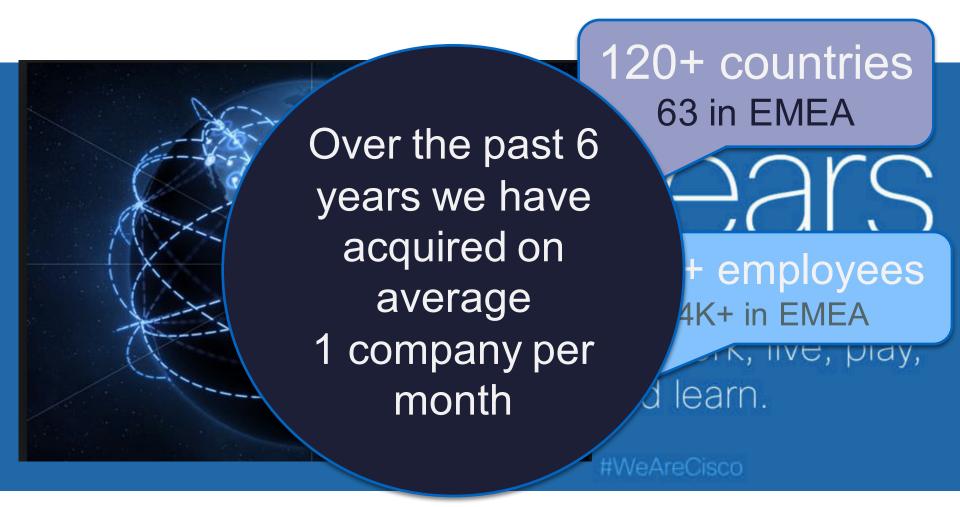








Connect everything. Innovate everywhere. Benefit everyone.



Our People Deal

Our People Deal manifesto shares the story of who we are, what we do and where we're heading. It's also the foundation of Our People Deal, outlining what you can expect of us as a company and what we expect of you.



2014 for Total Rewards at Cisco

63 Countries in EMEAR

Diverse workforce with diverse needs

Varied employee and HR experience of Total rewards

Multitude of resources (information, employee support) and comms channels available to the employees

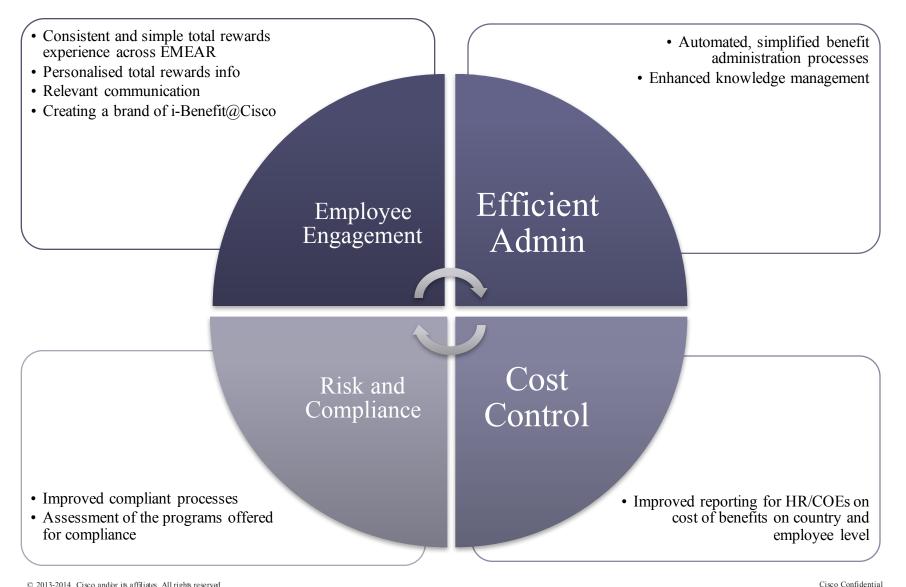
Employees' awareness (and manager's ability to have meaningful conversation with the employees) about what their total reward package is limited

Benefit admin is still manual and varies by country

Reporting on employee selections or participation in benefits is fragmented and in some cases difficult to obtain

Compliance concerns about some of the plans in some smaller countries

Key focus is on...



Evolution of Look and Feel



Evolution of EMEAR Total rewards communication

Local communications aredicated to particular local needs (wellbeing/health, financial edication, etc)

Annual benefits enrolment communication cycle

Recognizable brand

All communications are written with a People deal in mind (simple language, consistent images, brand)

Range of automated notifications to the employees

Wellbeing programs clearly advertised

Lessons Learnt - Stakeholders

HR

Communications agency

Country Leadership

Finance

Employee Relations

Employee Support

Payroll

IT and data security

i-Benefit@Cisco

Benefits which Start with You

Employee Engagement

Communications

Global Benefits

Regional Benefits

Benefit brokers

Workplace resources

Workers
Councils/ TU

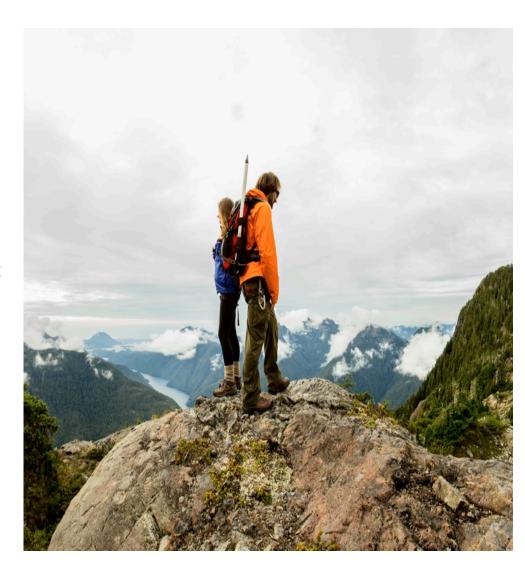
Benefit providers

Lessons learnt

- Planning (additional HR/Total rewards projects = more time for technology launch)
- EMEAR vs country application of the design
- HR and Business leadership buy-in and support = higher employee engagement
- Strong project manager and clear roles and responsibilities
- Who is your benefits expert? Get them in early!
- Enablement of those who will be working on the project (templates, reusable examples, etc) and those who will be supporting/maintaining the portal going forward
- Be honest... not all countries are ready for automization... yet
- Understand your employees in each country and best way to communicate with them

What's lying ahead

- Online pre-onboarding experience
- More development of Wellbeing side
- Exploring other/new means of communications for higher engagement
- Enable more flexibility for employees
- Upgraded more interactive look
- Feedback functionality



Thank you.

clsco