

The scientific guide to employee wellbeing benefits

Your 360 blueprint for the perfect data-driven employee benefits strategy









Introduction

As leaders in Rewards and Benefits, you're well aware that employee benefits have moved on from perks like gym memberships or free lunches - today, you need to be strategic in your approach to benefits if you want to drive down absenteeism, boost employee satisfaction and lower turnover rates.

So, how do you create the perfect data-driven benefits strategy to attract, retain and engage the best talent and build a healthier and more productive workforce?

This is your 360 blueprint to address every angle of employee wellbeing with a holistic approach, backed by science.

THE EMPLOYEE WELLBEING LANDSCAPE

What's the current state of employee wellbeing?

With 400,000 more people in the UK now out of work on long-term sick leave compared to before the pandemic, Deloitte estimates that the cost of poor workplace wellbeing has increased by 25% since 2019.

Employee wellbeing is complex and multifaceted, yet research from Unmind reveals that 95% of wellbeing platforms haven't undergone any scientific evaluation. There's a scientific connection between the five key pillars of wellbeing - mental, physical, social, financial and developmental - and the best employee benefits strategies address them all.

Employee wellbeing solutions are everywhere, but the *rising rates* of burnout, sick leave and turnover suggest the majority of programs aren't working.



THE EMPLOYEE WELLBEING LANDSCAPE

93% of companies have noticed a change in employee benefits expectations in the past year, particularly in health and wellbeing benefits.

Source: Aon, Benefits and Trends Survey (2023)



Why is an employee benefits strategy important?

It's not just about offering a range of perks - it's about **designing a comprehensive employee benefits strategy that addresses all aspects of wellbeing**. A well-designed strategy ensures that all your benefits work together to meet the needs of your employees and align with your business goals.

Companies who invest in an employee wellbeing benefits strategy reap rewards across many areas, from attracting and retaining the best employees, to keeping them productive with fewer absences and lower healthcare costs.



THE EMPLOYEE WELLBEING LANDSCAPE



Attraction and Retention

83% of employees view benefits as key when job hunting, and happy staff are 4x more likely to stay at a company. With £30,000 being the average cost to replace an employee, retaining top talent delivers significant cost savings.



Productivity

Low wellbeing leads to presenteeism - employees show up but are 15% less productive due to pain or stress. This costs the global economy up to \$1.69 trillion each year, making it critical for businesses to focus on improving employee wellbeing.

Source: The health-performance framework of presenteeism (2022)

Source: EBRI (2023)





Fewer Absences

70% of workplace absences result from mental and physical health issues. MSK conditions are the second leading cause of short and long-term absences, according to CIPD's Health and Wellbeing at Work research.



Lower Healthcare Costs

Even the smallest aches and pains can escalate into chronic conditions if left untreated. It costs £8,000 on average in medical costs to treat a person's back pain and a total cost of £40,000 to a business in time off and lost productivity.

Source: Abraham et al, Rolls Royce Study (2023)

The five pillars of employee wellbeing

Mental, physical, social, financial and developmental wellbeing



What are the five pillars of wellbeing?

To design a truly impactful employee benefits strategy, it's essential to understand the core elements that make up employee wellbeing.

Employee wellbeing is often defined as feeling healthy and happy at work, but in reality it's much more complex.

It's not a one-size-fits-all concept, but the sum of multiple interconnected pillars that touch every aspect of a person's life: mental, physical, social, financial and developmental wellbeing.





Mental wellbeing

Encompassing everything from minor day-to-day stress to more significant conditions like anxiety or depression, mental wellbeing exists on a spectrum of emotional and psychological health.

An integral component of overall health that influences how we think, feel, behave and make decisions. In the workplace, mental wellbeing has a big impact on how employees cope with stress and interact with others.

~900,000 UK employees suffer from work-related *stress, depression or anxiety* every year



1 in 6 people experience mental health problems at work



Source: Mental Health Foundation (2024)





Mental health has been under the spotlight in recent years, with 81% of workplaces increasing their focus on employee mental health since the pandemic.

Companies who prioritise mental wellbeing create a culture of support and resilience, leading to a more engaged and productive workforce.

Why should you take a *proactive approach* to employee wellbeing?





Many traditional employee benefits are reactive in nature, where support is provided only after problems arise.

Benefits such as Private Medical Insurance (PMI), physio appointments and workers' compensation certainly do provide a valuable safety net for employees who are already sick or injured. The trouble is, they don't address the root of the problem or prevent it from happening again in the future. Costs spiral, wellbeing plummets, and the cycle continues.

So, why should you take a proactive approach to employee wellbeing? It saves your business money.

Preventative benefits like health screenings, mental health tools and financial planning resources can help prevent more serious issues from developing later down the line. A proactive approach encourages employees to take their wellbeing into their own hands, leading to a healthier, happier and more productive workforce.



Physical wellbeing

Physical wellbeing is all about maintaining a healthy body, whether it's through movement, nutrition or preventative measures such as posture changes.

A key component of physical wellbeing is the health of muscles, bones, joints and ligaments a network known as our musculoskeletal (MSK) system. They all work together to support our body's weight to help us move, maintain posture and perform daily tasks.

Over 60% of all workplace productivity losses are due to MSK issues







develop MSK issues like back pain

Source: Vitrue Health (2024)



Our working setup, habits, routine, posture, lifestyle and a myriad of other factors all play a part in whether or not we develop issues like back pain.

Whether the pain stems from working long hours at a desk, playing golf at the weekend or constantly bending down to pick up children, it impacts our productivity at work, happiness and quality of life.

Workplace pain is even more complex for employees with mobility issues or chronic physical health conditions. Individuals with pre-existing conditions need tailored and inclusive solutions to manage their specific needs and prevent pain in the workplace.

How can I support the *silent sufferers* in my company?



Source: Abraham et al, Quantifying The Burden of Persistent Musculoskeletal Pain in Employees at Rolls-Royce in The United Kingdom: A Real-World Cross-Sectional Survey (2023)



One of the biggest drawbacks of a reactive approach to benefits is that **many employees don't report mental or physical health issues until they become severe.**

A study by Rolls Royce found that 56% of employees with persistent pain hadn't disclosed their condition to their managers, and 30% of people felt uncomfortable doing so. Additionally, 19% said they didn't receive enough support at work to improve their wellbeing. So, they suffered in silence until their problems grew.

Research also shows that at any given time, a large number of employees are not ill, but not exactly well either. 55% of employees are in a state known as 'languishing', where their wellbeing is slipping and it's much easier to snowball towards a more serious state of poor mental or physical health. This is where a proactive benefits strategy is most powerful. With the right tools, employees can take action to protect their wellbeing before things get worse.



Social wellbeing

Social wellbeing is centered around the quality of relationships and sense of belonging within a team or community. It involves having meaningful connections and being part of a positive and inclusive environment.

It's also about feeling supported and trusted at work, particularly by managers or leaders in the workplace. A survey of 2,000 US remote workers shows that 60% of employees working from home feel guilty taking breaks and 30% don't take a lunch break at all.

Source: Walker et al, "Make it the done thing": an exploration of attitudes towards rest breaks, productivity and wellbeing while working from home (2023)



1 in 5 workers *feel lonely* on a typical working day



61% of people are *less social* if they have physical pain



Source: Sturgeon et al, Social pain and physical pain: shared paths to resilience (2016)



Workplace social wellbeing is especially important in remote or hybrid organisations where maintaining a sense of community can be challenging.

Strong social connections at work can improve teamwork, reduce feelings of isolation and enhance job satisfaction.



Financial wellbeing

The concept of financial wellbeing has gained more attention since the recent cost of living crisis. It's about having the knowledge and confidence to manage your finances effectively.

People with a strong sense of financial wellbeing are able to stay in control of their financial obligations, save for the future and handle financial stress without it overwhelming other areas of their life.

86% of employees have *money worries* and 74% admit these worries affect them at work





2.2x

Employees with financial concerns are 4x more likely to be clinically depressed Financially stressed employees are 2.2x more likely to leave your company



Financial stress is a leading cause of anxiety which can significantly impact employee mental and physical health.

Supporting financial wellbeing in the workplace, through education, resources or tools, helps employees proactively combat money worries and improve their overall wellbeing.



Developmental wellbeing

Everyone wants to feel like they are growing and developing in life and work.

Developmental wellbeing is all about continuous growth and improvement, both personally and professionally. Whether it's improving skills, progressing in a career or feeling challenged and fulfilled at work.



Only 41% of employees feel there is a *climate of trust* at their organisation







Source: UKG Workforce Institute, Mental Health at Work: Managers and Money (2023)



Managers have just as much of an impact on a person's mental health as their spouse, and even more of an impact than their doctor or therapist.

Studies show that learning and development can boost brain health and improve employee motivation, engagement and retention.

The scientific link between the five pillars of wellbeing

There's a deeply rooted scientific connection between mental, physical, social, financial and developmental wellbeing. The five pillars influence each other in a continuous cycle - when one area suffers, it can have a knock-on effect on all other aspects of wellbeing.

People with pain or chronic physical health issues are 54% more likely to develop mental health conditions like depression and anxiety. And vice versa, mental health issues prime your brain to feel more pain and drain your energy levels, trapping you in a vicious cycle of pain and poor mental health.



Source: Abraham et al, Quantifying The Burden of Persistent Musculoskeletal Pain in Employees at Rolls-Royce in The United Kingdom: A Real-World Cross-Sectional Survey (2023)

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Studies show that people who take time off work for physical pain are 30% more likely to retire early. These employees typically experience a 15% decrease in earnings over the following 10 years, affecting their financial wellbeing.

Likewise, there's a strong correlation between financial stress and the symptoms of anxiety and depression. Chronic stress often causes people to withdraw socially and impacts their development at work, but improving social wellbeing can do wonders for mental and physical health.

So, the science is clear: to craft a truly comprehensive benefits strategy, it's essential to address these interconnected pillars and support every aspect of employee wellbeing.

How can I measure the *ROI* of an employee benefits strategy?



Measuring the return on investment (ROI) of your employee wellbeing benefits strategy can be challenging, but it's a crucial step to understand its true impact.

While it's difficult to quantify some aspects of wellbeing, combining different measurement methods can give you a clearer picture. Here are some ideas to get started.



01

Measure concrete business metrics

Analyse key business metrics such as absenteeism rates, healthcare costs, productivity levels and turnover rates before and after implementing your strategy, to help quantify its impact and highlight cost savings.

02

Gather employee feedback

Use surveys, focus groups and feedback sessions to collect qualitative data and insights into how employees feel about the benefits on offer, and identify areas for improvement.

03

Track uptake and engagement

Monitor how many employees are using your benefits to understand which initiatives are resonating with employees the most.

Your 360 blueprint for employee benefits

How to build the perfect data-driven strategy across the five pillars of wellbeing



Your 360 blueprint for the perfect employee wellbeing benefits strategy

Hopefully by now it's clear that the five pillars covered in the previous section are the foundations of a strong employee wellbeing benefits strategy.

Ready to transform your benefits strategy but not sure where to start? We've developed a science-backed blueprint to help you introduce proactive employee wellbeing benefits in your company. The first step is to outline the core goals of the program for your business.



Your company mission

Your employee wellbeing strategy goals

E.g. Reduce absence rate by x% E.g. Improve employee satisfaction by x%



360 BLUEPRINT FOR THE PERFECT BENEFITS STRATEGY

Example 1	Goal: Improve employ
Mental wellbeing	Integrate a digital mer which provide on-den care of their mind.
Physical wellbeing	Provide engaging prev VIDA uses AI to assess exercises to reduce th
Social wellbeing	Introduce corporate s benefits to social impa your brand as a sustai
Financial wellbeing	Implement financial m provide personalised r their financial wellbeir
Developmental wellbeing	Provide a budget for e online courses, works learning, driving job sa
KPIs	Improve employee sat



oyee satisfaction

ental health platform like Unmind or Headspace into your benefits offering, mand mental health support and resources to empower employees to take

eventative physical health tools like Vitrue VIDA to reduce pain in your team. Is your posture and workspace and offers personalised guidance and The risk of pain before it develops.

social responsibility (CSR) and volunteering activities. Aligning your bact goals can boost employee satisfaction and wellbeing, whilst improving ainable employer.

nanagement tools to support effective financial planning. Tools like Bippit resources to manage finances more effectively, helping employees take ing into their own hands.

employees to access learning and development opportunities such as shops and certifications. This can help to build a culture of continuous atisfaction and loyalty.

360 BLUEPRINT FOR THE PERFECT BENEFITS STRATEGY

Example 2	Goal: Reduce absend
Mental wellbeing	Train managers in mer address workplace me fostering a healthier w
Physical wellbeing	Give employees acces physical health issues long-term physical he
Social wellbeing	Establish peer suppor employees. These sys which can have a direc
Financial wellbeing	Organise financial edu employees manage th which is closely linked
Developmental wellbeing	Offer mentoring and c growth and skill develo motivation and engag
KPIs	Reduce absence rates



ce rates

ental health awareness and MHFA (Mental Health First Aid) to identify and nental health issues early, reducing absenteeism later down the line and work environment.

ess to physiotherapy sessions or health screenings. Early detection of es reduces PMI claims and occupational health referrals, supporting ealth and reducing absence rates.

ort or buddy programs to provide emotional and practical support for stems promote a sense of belonging and reduce feelings of isolation, ect impact on mental health related absences.

lucation workshops to improve financial literacy and knowledge, helping heir money better. Financial empowerment reduces money-related stress, d to mental and physical health.

coaching programs with experienced professionals to support career lopment. Learning and development is directly linked to employee gement, which affects absence rates..

360 BLUEPRINT FOR THE PERFECT BENEFITS STRATEGY

Your template	Goal:
Mental wellbeing	
Physical wellbeing	
Social wellbeing	
Financial wellbeing	
Developmental wellbeing	
KPIs	





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Ready to build your data-driven employee wellbeing benefits strategy?

In today's ever-evolving workplace, offering a benefits package that comprehensively addresses all five pillars of wellbeing is not just a competitive advantage - it's a necessity. Overlooking even one aspect of wellbeing can weaken the impact of your entire strategy, impacting employee engagement and wellbeing.

By embracing a holistic, data-driven approach using the 360 blueprint and tips in this guide, you can build a benefits strategy that actually makes a difference to employee wellbeing. The result? Lower turnover, fewer sick days and a thriving workplace where every employee feels valued and supported.



We're here to help you take the *pain* out of your workplace

At Vitrue Health, we're passionate about helping organisations adopt a proactive, science-based approach to employee wellbeing.

Our Al-powered platform, VIDA, is designed to seamlessly integrate with your benefits strategy, providing personalised insights and targeted support across all pillars of wellbeing. Get started with VIDA today!

Book a demo today





What are the easiest things I can start doing to improve wellbeing in my team?

Analysing...





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